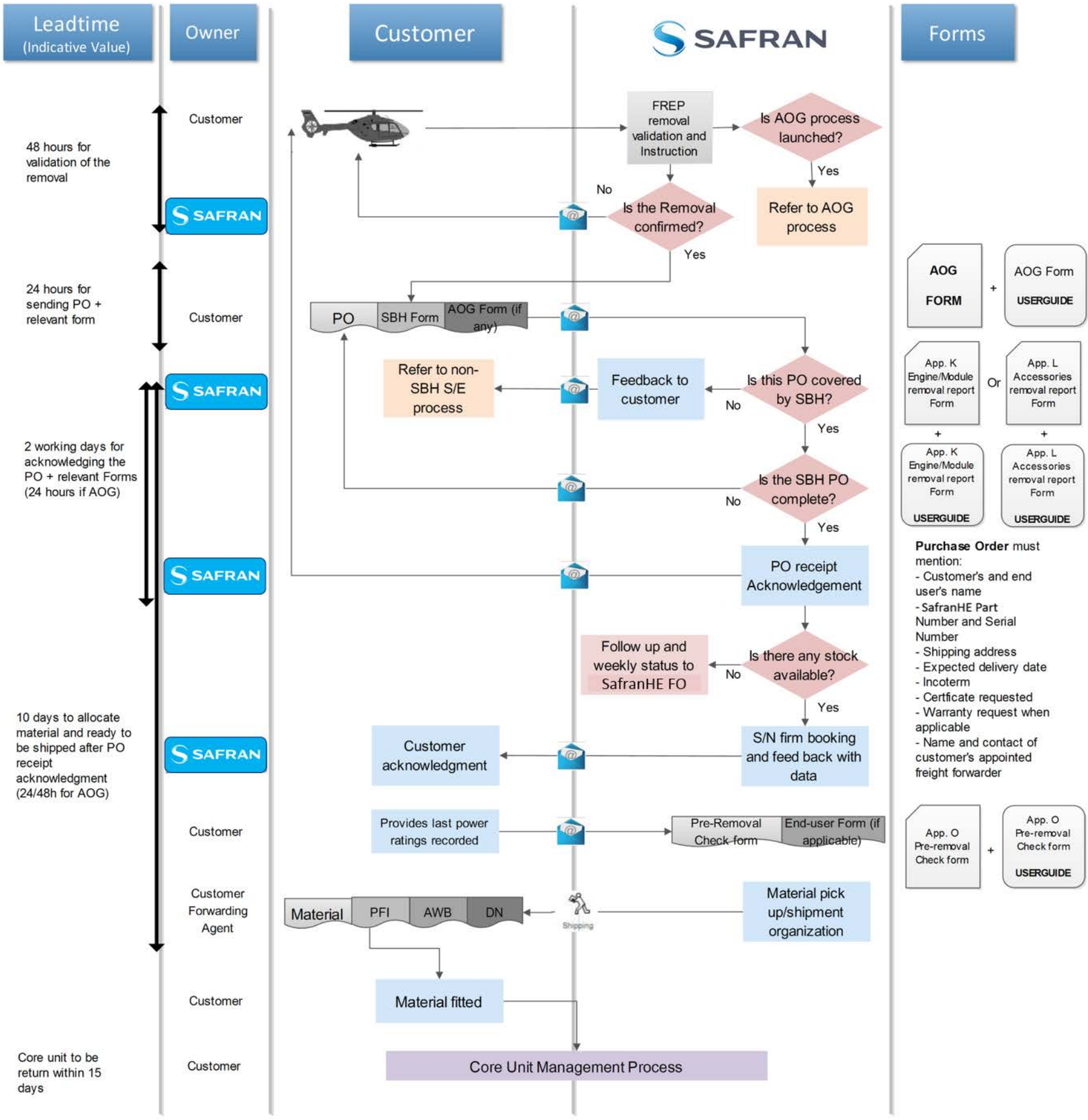
Leadtime
(Indicative Value)
Owner
Customer
SAFRAN
Forms
48 hours for validation of the removal
Customer
SAFRAN
FREP removal validation and Instruction
Is AOG process launched?
Yes
Refer to AOG process
No
Is the Removal confirmed?
Yes
24 hours for sending PO + relevant form
Customer
PO
SBH Form
AOG Form (if any)
AOG FORM
+
AOG Form USERGUIDE
SAFRAN
Refer to non-SBH S/E process
Feedback to customer
Is this PO covered by SBH?
No
Yes
App. K Engine/Module removal report Form
Or
App. L Accessories removal report Form
+
App. K Engine/Module removal report Form USERGUIDE
+
App. L Accessories removal report Form USERGUIDE
2 working days for acknowledging the PO + relevant Forms (24 hours if AOG)
Is the SBH PO complete?
No
Yes
SAFRAN
PO receipt Acknowledgement
Purchase Order must mention:
- Customer's and end user's name
- SafranHE Part Number and Serial Number
- Shipping address
- Expected delivery date
- Incoterm
- Certficate requested
- Warranty request when applicable
- Name and contact of customer's appointed freight forwarder
Follow up and weekly status to SafranHE FO
Is there any stock available?
No
Yes
10 days to allocate material and ready to be shipped after PO receipt acknowledgment (24/48h for AOG)
SAFRAN
Customer acknowledgment
S/N firm booking and feed back with data
Customer
Provides last power ratings recorded
Pre-Removal Check form
End-user Form (if applicable)
App. O Pre-removal Check form
+
App. O Pre-removal Check form USERGUIDE
Customer Forwarding Agent
Material
PFI
AWB
DN
Shipping
Material pick up/shipment organization
Customer
Material fitted
Core unit to be return within 15 days
Customer
Core Unit Management Process